

CERTIFIED TRUE COPY OF THE RESOLUTION PASSED IN THE MEETING OF THE BOARD OF DIRECTORS OF THE CREDENT CONNECT N CARE LIMITED (FORMERLY KNOWN AS CREDENT CONNECT N CARE PRIVATE LIMITED AND ERSTWHILE KNOWN AS CREDENT COLD CHAIN LOGISTICS PRIVATE LIMITED) DULY CONVENED AND AT WHICH A PROPER QUORUM WAS PRESENT HELD AT THE REGISTERED OFFICE OF THE COMPANY SITUATED AT PLOT B-3, SECOND FLOOR, NIMRI COMMERCIAL COMPLEX, ASHOK VIHAR, PHASE-4, NEW DELHI, DELHI – 110 052, INDIA ON MONDAY, THE DECEMBER 22, 2025 AT 02:00 P.M.

APPROVAL FOR THE CONSTITUTION OF STAKEHOLDERS RELATIONSHIP COMMITTEE

RESOLVED THAT pursuant to Section 178(5) and all other applicable provisions of the Companies Act, 2013 read with the Rules framed thereunder and Regulation 20 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, Stakeholder Relationship Committee of the Board of Directors of the Company (the 'Committee') be and is hereby constituted with the following members:

Name of the Director	Status in Committee	Nature of Directorship
Dimple Sharma	Chairman	Non-Executive Director
Vanita Yadav	Member	Independent Director
Tejpal Singh	Member	Independent Director

RESOLVED FURTHER THAT, Company Secretary of our Company shall act as a Secretary to the Stakeholder Relationship Committee. The scope and function of the Stakeholder Relationship Committee and its terms of reference shall include the following:

- A. **Tenure:** The Stakeholder Relationship Committee shall continue to be in function as a committee of the Board until otherwise resolved by the Board, to early out the functions of the Stakeholder Relationship Committee as approved by the Board.
- B. **Meetings:** The Stakeholder Relationship Committee shall meet at least once in a year, and shall report to the Board on a quarterly basis regarding the status of re-dressal of the complaints received from the shareholders of the Company. The quorum for the meeting shall be one third of the total strength of the committee or two members, whichever is higher.
- C. **Scope and terms of reference:** The terms of reference of the Stakeholders Relationship Committee as per Regulation 20 and Part D of Schedule 11 of SEBI Listing Regulations, 2015 and Companies Act, 2013 shall be as under:
 - a. Consider and resolve grievances of security holders of the Company, including complaints related to transfer/transmission of shares, non-receipt of annual report, non-receipt of declared dividends, issue of new/duplicate certificates, general meetings, etc.;
 - b. Review of measures taken for effective exercise of voting rights by shareholders;
 - c. Review of adherence to the service standards adopted by the Company in respect of various services being rendered by the Registrar and Share Transfer Agent;
 - d. Review of the various measures and initiatives taken by the Company for reducing the quantum of unclaimed dividends and ensuring timely receipt of dividend warrants/annual reports/statutory notices by the shareholders of the Company;
 - e. Formulation of procedures in line with the statutory guidelines to ensure speedy disposal of various requests received from shareholders from time to time;
 - f. To approve, register, refuse to register transfer or transmission of shares and other securities;
 - g. To issue duplicate share or other security(ies), certificate(s) in lieu of the original share/security(ies) certificate(s) of the company;
 - h. To approve the transmission of shares or other securities arising as a result of death of the sole/any joint shareholder;
 - i. To dematerialize or rematerialize the issued shares;
 - j. Ensure proper and timely attendance and redressal of investor queries and grievances;
 - k. Carrying out any other functions contained in the Companies Act, 2013 and/or equity listing agreements (if applicable), as and when amended from time to time; and

- l. To perform such functions as may be delegated by the Board and to further delegate all or any of its power to any other employee(s), officer(s), representative(s), consultant(s), professional(s), or agent(s).
- m. Such terms of reference as may be prescribed under the Companies Act, 2013 and SEBI Listing Regulations or other applicable law.

RESOLVED FURTHER THAT the Chairman of the Committee is entitled to attend the Annual General Meeting of the Company to furnish clarifications to the shareholders on any of the matters mentioned above;

RESOLVED FURTHER THAT any member of the Committee may be removed or replaced at any time by the Board and that any member of the Committee ceasing to be the Director of the Company shall also be ceased to be the member of the Committee;

RESOLVED FURTHER THAT a certified true copy of the resolution be furnished under the signature of any one Director and or Key Managerial Personnel of the Company to the respective authorities”

//CERTIFIED TRUE COPY//

**FOR AND ON BEHALF OF BOARD OF DIRECTORS
CREDENT CONNECT N CARE LIMITED**

For Credent Connect N Care Limited


TARUN SHARMA

Director

Managing Director

DIN: 07852798

Add.: G-11, 2nd Floor, Gali No. 5,
Durga Mandir Lane, Arjun Nagar,
Krishna Nagar, East Delhi,
Delhi – 110051

Place: Delhi

Date: December 22, 2025