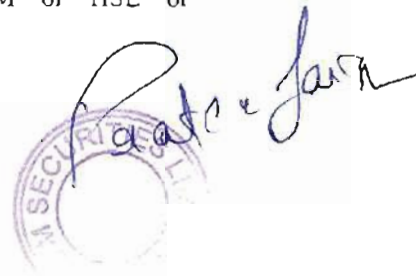




राजस्थान RAJASTHAN

AF 209060

This stamp paper of Rs. 500/- forms an integral part of Underwriting Agreement dated July 06, 2026 between Credit Connect N Care Limited (Formerly known as Credent Cold Chain Logistics Private Limited) ("Issuer" or "Company") and Hem Securities Limited ("Book Running Lead Manager" or "BRLM" or "HSL" or "Underwriter") at Jaipur Rajasthan.



23 JAN 2025

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मुद्रांक का स्थान
क्षेत्र का नाम
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HEM SECURITIES LTD.
JAIPUR

रमेश चन्द 20251
जॉ. सहाय विवेका
सुभाषी फि मर्ली, बार्ड नं. 10,
खजाना बोला का सहाय, जायपुर
ला. नं. 44/2012

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रमेश चन्द 20251	

UNDERWRITING AGREEMENT FOR THE INITIAL PUBLIC OFFER BY CREDENT CONNECT N CARE LIMITED (FORMERLY KNOWN AS CREDENT COLD CHAIN LOGISTICS PRIVATE LIMITED) AT SME EXCHANGE

This Underwriting Agreement (hereinafter referred to as the "Agreement") made at Jaipur, Rajasthan on this July 06, 2026 by and amongst:

CREDENT CONNECT N CARE LIMITED (Formerly known as Credent Cold Chain Logistics Private Limited), a company incorporated under the Companies Act, 2013, bearing CIN: U63000DL2015PLC281994, and having its registered office at B-3, Second Floor, Nimri Commercial Complex, Ashok Vihar, Phase-4, New Delhi – 110 052, Delhi (Hereinafter referred to as the "Company"), which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the **First Part**:

AND

HFM SECURITIES LIMITED a Company incorporated under the Companies Act, 1956 bearing CIN U67120RJ1995PLC010390 and having its Registered Office situated at 203, Jaipur Tower, M. I. Road, Jaipur- 302001, Rajasthan, India and Corporate Office at 904, Naman Midtown, Wing A, Senapati Bapat Marg, Elphinstone Road, Lower Parel, Mumbai-400013, Maharashtra, India (hereinafter referred to as "HSL" or "Underwriter"/ "Book Running Lead manager" or "BRLM" which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns) of the **SECOND PART**;

(The Company and HSL are hereinafter collectively referred to as the "Parties" and individually as a "Party" and Hem Securities Limited are hereinafter referred to as the "Book Running Lead Manager" or "Underwriter").

WHEREAS:

- (A) The Issuer Company proposes to issue upto 49,68,000 Equity Shares having face value of Rs. 10.00 each (the "Issue Shares"), at such Issue Price as determined by the Company in consultation with the BRLMs on at the pricing date after the bidding period and which shall be set forth in the Red Herring Prospectus to be filed with the RoC in accordance with the Chapter IX of SEBI (ICDR) Regulations, 2018, as amended (as defined herein) and applicable Indian Securities Laws and to list its Equity Shares at SME Platform of NSE ("NSE Emerge").
- (B) The Equity Shares to be offered for allotment in this issue comprise a net issue to the public of upto 47,16,000 Equity Shares of the face value of Rs.10.00 each, at such Issue Price as determined by the Company in consultation with the BRLMs on the pricing date after the bidding period and which shall be set forth in the Prospectus to be filed with the RoC and a reserved portion for the Designated Market Maker of upto 2,52,000 Equity Shares of the face value of Rs.10.00 each, at such Issue Price as determined by the Company in consultation with the BRLMs on the pricing date after the bidding period and which shall be set forth in the Prospectus to be filed with the RoC.
- (C) The Offering of Issue Shares shall be conducted through Book Building Issue as per the SEBI (Issue of Capital and Disclosure Requirements) Regulations 2018.
- (D) The Issuer Company has obtained approval for the Issue pursuant to the Board resolution dated February 06, 2026. The Issuer Company has obtained shareholder's approval pursuant to Special Resolution under section 62(1)(c) of the Companies Act, 2013 at the Extra Ordinary General Meeting held on February 07, 2026 which has collectively authorised the Issuer Company's Directors, or any other authorised representatives, for the purpose of the Offering, to issue and sign the Draft Red Herring Prospectus, Red Herring Prospectus & the Prospectus, this Agreement, the Memorandums of Understanding, any amendments or supplements thereto, and any and all other writings as may be legally and customarily required in pursuance of the Offering and to do all acts, deeds or things as may be required.
- (E) The Company has appointed HSL, to manage the Issue as the Book Running Lead Managers and HSL has accepted the engagement in terms of their Agreement dated February 12, 2026, as amended, subject to the terms and conditions set forth therein.
- (F) HSL is a Registered Stock Broker/ Trading Member of NSE having clearance no. 248 and SEBI Registration No. INZ000168034. The Market Maker to the Company, Hem Finlease Private Limited ("HFPL") has been registered as a Market Maker with the SME Platform of NSE ("NSE Emerge") and has received its registration confirmation from the NSE vide NSE Code No. 11100. The Company has appointed Hem Finlease Private Limited as Market Maker for this Public Offer vide Market Making Agreement dated July 06, 2026.
- (G) One of the requirements of issuing shares to the Public in accordance with the Chapter IX of the SEBI (ICDR) Regulations, 2018, as amended and as specified in Regulation 260 of the said Regulations is that the Issue shall be hundred percent underwritten and that the Book Running Lead Managers shall underwrite at least 15% of the total Issue. Thus, HSL hereby agrees to underwrite 100.00% of the total issue.



- (H) The Issuer Company has also approached HSL to act as the Underwriters for this Issue and therefore, HSL in effect underwrite 100% of the total Issue including the "Market Maker Reservation Portion". HSL have accepted such proposal and confirmed that there is no conflict of interest arising from such transaction or arrangement.
- (I) Hence, HSL and Company have therefore agreed to enter into this Agreement for underwriting and amongst the other things as required under Regulation 14 of SEBI (Underwriter) Regulations, 1993.
- (J) The Issuer Company has received In-principle approval letter dated June 17, 2026 for inscription of name of Exchange in the Offer Document for listing of its equity shares on the SME Platform of NSE, "NSE Emerge".

NOW THEREFORE IT IS HEREBY AGREED BY AND AMONG THE PARTIES HERETO AS FOLLOWS:

1. DEFINITIONS AND INTERPRETATIONS

1.1 In addition to the defined terms contained elsewhere in this Agreement, the following expressions, as used in this Agreement, shall have the respective meanings set forth below:

"Affiliate" with respect to a specified person, shall mean any other person that directly, or indirectly through one or more intermediaries, controls or is controlled by, or is under common control with, the specified person.

"Agreement" shall mean this agreement or any other agreement as specifically mentioned.

"Allotment" shall mean the allotment of Equity Shares, pursuant to the Issue to the successful Bidders.

"Anchor Investor" means a Qualified Institutional Buyer, who applied under the Anchor Investor Portion in accordance with the requirements specified in the SEBI ICDR Regulations and the Red Herring Prospectus and who Bid for an amount off at least Rs. 2 Crores.

"Application" shall mean an indication to make an offer during the Application Period by a prospective bidder to subscribe to the Issue Shares at the Issue Price, including all revisions and modifications thereto

"Application Amount" shall mean the amount at which the Bidder makes an application for the Equity Shares of our Company in terms of Red Herring Prospectus.

"Application Form" shall mean the form, whether physical or electronic, used by a Bidder to make an application, which will be considered as the application for Allotment for purposes of this Red Herring Prospectus.

"Applicant/ Bidder" shall mean any prospective investor who has made an Application in accordance with the Red Herring Prospectus and the Application form.

"Application Period" shall mean the period between the Application Opening Date and the Application Closing Date (inclusive of both dates) and during which prospective Applicants can submit their Applications.

"ASBA Account" means a Bank account maintained by an ASBA Applicant with a Self-Certified Syndicate Bank(s) ("SCSB") which will be blocked by such SCSB to the extent of the Application Amount of the ASBA Applicant;

"ASBA Bidder/ ASBA Applicant" means any prospective investor of the Issue who apply for the Equity Shares of the Company through the ASBA facility;

"Basis of Allotment" means the basis on which the Equity Shares will be Allotted to successful Bidders under the Issue approved by Designated Stock Exchange and which is described in the Draft Red Herring Prospectus, Red Herring Prospectus and the Prospectus;

"Bid/ Issue" shall mean an indication to make an Issue during the Bid/ Issue Period by ASBA Bidders pursuant to submission of the ASBA Form, or during the Anchor Investor Bid/ Issue Period by an Anchor Investor pursuant to submission of the Anchor Investor Application Form, to subscribe to or purchase the Equity Shares at a price within the Price Band, including all revisions and modifications thereto as permitted under the SEBI ICDR Regulations.

The term "Bidding" shall be construed accordingly.

"Bid Amount" shall mean the highest value of optional Bids indicated in the Bid cum Application Form and payable by the Bidder or blocked in the ASBA Account of the ASBA Bidder or Escrow Account of the Anchor Investor, as the case may be, upon submission of the Bid in the Issue.

"Bid cum Application Form" shall mean the form used by the Bidder to Bid, including, Anchor Investor Application Form or the ASBA Form, as applicable.



"Book Building Process" shall mean process as provided in Schedule XIII of the SEBI ICDR Regulations, in terms of which the Issue is being made.

"Book Running Lead Manager or BRLM or LM or Lead Manager" shall mean the book running lead manager to the Issue and shall also include Lead Manager to the issue, in the present case being Hem Securities Limited.

"Bid/ Issue Closing Date" shall mean Except in relation to any Bids received from the Anchor Investors, the date after which the Designated Intermediaries will not accept any Bids, which shall be notified in all editions of the English national newspaper, all editions of the Hindi national newspaper Business and Hindi edition of the Regional daily newspaper, where the Registered Office of our Company is situated, each with wide circulation.

Our Company may in consultation with the BRLMs, consider closing the Bid/ Issue Period for QIBs one Working Day prior to the Bid/ Issue Closing Date in accordance with the SEBI ICDR Regulations.

"Bid/ Issue Opening Date" shall mean Except in relation to any Bids received from the Anchor Investors, the date on which the Designated Intermediaries shall start accepting Bids, which shall be notified in all editions of the English national newspaper, all editions of the Hindi national newspaper Business and Hindi edition of the Regional daily newspaper, where the Registered Office of our Company is situated, each with wide circulation.

"Closing Date" shall mean the date of allotment of the Issue Shares by the Company, in accordance with the Prospectus, which will not be later than 90 days after application opening date, unless otherwise mutually agreed in writing between the BRLMs and the Issuer Company.

"Companies Act" shall mean the Companies Act, 2013 as notified and the Companies Act, 1956, to the extent applicable.

"Controlling", "Controlled by" or "Control" shall have the same meaning ascribed to the term "control" under the SEBI (Substantial Acquisition of Shares and Takeovers) Regulations, 2011, as may be amended from time to time.

"Controlling Person(s)" with respect to a specified person, shall mean any other person who Controls such specified person.

"Draft Red Herring Prospectus" shall mean document prepared in accordance with the ICDR Regulations, which is filed with SME Platform of NSE ("NSE Emerge");

"Indemnified Party" shall have the meaning given to such term in Clause 8 of this Agreement and shall be read and construed in context of the text to which it pertains.

"Individual Investors/ IIs" shall mean the Investors (including HUFs applying through their karta, Eligible NRIs and Resident Individual Investors) who apply for minimum application size for two lots

"Issue" shall mean the issue of 49,68,000 Equity Shares of face value of Rs. 10.00 each fully paid up at such Issue Price as determined by the Company in consultation with the BRLMs on the pricing date after the bidding period and which shall be set forth in the Prospectus to be filed with the RoC

"Issue Agreement" shall mean the Agreement dated February 12, 2026 between the Issuer Company and the Book Running Lead Managers.

"Issue Price" means the final price at which the Equity shares will be allotted in terms of the Red Herring Prospectus and the Prospectus, as determined by our company in consultation with BRLMs on the Pricing date in accordance with the Book – Building process and the Red Herring Prospectus.

"Issue Shares" means the Issuer Company proposes to Issue 49,68,000 Equity Shares having face value of Rs. 10.00 each, at such Issue Price as determined by the Company in consultation with the BRLMs on the pricing date after the bidding period and which shall be set forth in the Prospectus to be filed with the RoC.

"Market Maker" shall mean any person who is registered as a Market Maker with the SME platform of NSE ("NSE Emerge"). Hem Finance Private Limited "HFPL" shall be the Market Maker in the Issue.

"Market Maker Reservation Portion", shall mean the reserved portion of upto 2,52,000 Equity Shares of the face value of Rs. 10.00 each, at an Issue Price as determined by the Company in consultation with the BRLMs on the pricing date after the bidding period and which shall be set forth in the Prospectus to be filed with the RoC.

"Market Making Agreement" shall mean the agreement dated July 06, 2026 executed between the Company, HFPL and HSL, wherein HFPL obligations as the Market Maker for the Issue have been set out.

"Material Adverse Effect" shall mean, individually or in the aggregate, a material adverse effect on the condition, financial or otherwise, or in the earnings, business, management, operations or prospects of the Company and its subsidiaries, taken as a whole.



"Minimum Application Size" :
2,00,000/- (Rupees Two Lakhs).

"Net Issue" The Issue of upto 47,16,000 Equity Shares of the face value of Rs. 10.00 each, at such Issue Price as determined by the Company in consultation with the BRLMs on the pricing date after the bidding period and which shall be set forth in the Prospectus to be filed with the RoC.

"Non-institutional Applicants/ NIJ's" shall mean all Applicants that are not QIBs or Individual Investors and who have applied for Equity Shares for a minimum application size.

"NSE" shall mean National Stock Exchange of India Limited, a recognised stock exchange having nationwide terminals.

"Offering Documents" shall mean and include the Draft Red Herring Prospectus, Red Herring Prospectus and the Prospectus as and when approved by the Board of Directors of the Company and filed with SME Platform of NSE ("NSE Emerge").

"Party" or **"Parties"** shall have the meaning given to such terms in the preamble to this Agreement.

"Prospectus" shall mean the Prospectus of the Company which will be filed with NSE/SEBI/ROC and others in accordance with Section 26 & 32 of the Companies Act, 2013.

"Public Issue Account" shall mean account opened with the Banker to the Issue to receive monies from the SCSBS from the bank account of the ASBA applicant, on the designated date

"Qualified Institutional Buyers" or "QIBs" shall include Public Financial Institutions as specified in Section 2(72) of the Companies Act, 2013, Scheduled Commercial Banks, Mutual Funds, Foreign Institutional Investors registered with SEBI, Multilateral and Bilateral Development Financial Institutions, Venture Capital funds registered with SEBI, State Industrial Development Corporations, Insurance Companies registered with the Insurance Regulatory and Development Authority (IRDA), Provident Funds with a minimum corpus of Rs. 25.00 Crores and Pension Funds with a minimum corpus of Rs. 25.00 Crores, National Investment Fund set up by resolution no. F. No. 2/3/2005-DDII dated November 23, 2005 of the Government of India published in the Gazette of India, Insurance funds set up and managed by army, navy or air force of the Union of India, Insurance funds set up and managed by the Department of Posts, India and systemically important non-banking financial companies.

"Registrar to the Issue or "Registrar" shall mean KFin Technologies Limited, a company within the meaning of the Companies Act, 1956, as amended (the "Companies Act") bearing Corporate Identification Number (CIN) L72400MH2017PLC444072 and having its Registered Office at 301, The Centrium, 3rd Floor, 57, Lal Bahadur Shastri Road, Navpada, Kurla (West), Mumbai - 400070, Maharashtra.

"Red Herring Prospectus" shall mean the offer document to be issued in accordance with section 26 & 32 of the Companies Act, 2013 and the provisions of the SEBI ICDR Regulations, which will not have complete particular of the price at which the Equity Shares will be issued and the size of the offer. The Red Herring Prospectus will be registered with the ROC at least three days before the Bid/ Offer Opening Date and will become the Prospectus upon filing with the ROC after the Pricing date.

"SEBI" shall mean the Securities and Exchange Board of India.

"SEBI (ICDR) Regulations 2018" shall mean the SEBI (Issue of Capital and Disclosure Requirements) Regulations 2018, as amended and as applicable to the Offering.

"SME Platform of NSE" ("NSE Emerge"). shall mean a trading platform of a recognised stock exchange having nationwide trading terminals permitted by the Board to list the specified securities issued in accordance with Chapter IX and includes a stock exchange granted recognition for this purpose but does not include the Main Board;

"Stock Exchange" shall mean National Stock Exchange of India Limited.

"Underwriter" shall mean Hem Securities Limited (BSL)

1.2 In this Agreement, unless the context otherwise requires:

- a) words denoting the singular shall include the plural and vice versa;
- b) words denoting a person shall include an individual, corporation, company, partnership, trust or other entity;
- c) headings and bold typeface are only for convenience and shall be ignored for the purposes of interpretation;
- d) references to the word "include" or "including" shall be construed without limitation;



- e) references to this Agreement or to any other agreement, deed or other instrument shall be construed as a reference to such agreement, deed, or other instrument as the same may from time to time be amended, varied, supplemented or noted;
- f) reference to any party to this Agreement or any other agreement or deed or other instrument shall, in the case of an individual, include his or her legal heirs, executors or administrators and, in any other case, include its successors or permitted assigns;
- g) a reference to an article, section, paragraph or schedule is, unless indicated to the contrary, a reference to an article, section, paragraph or schedule of this Agreement;
- h) reference to a document includes an amendment or supplement to, or replacement or novation of, that document; and
- i) capitalized terms used in this Agreement and not specifically defined herein shall have the meanings given to such terms in the Draft Red Herring Prospectus/ Red Herring Prospectus and the Prospectus.

1.3 The Parties acknowledge and agree that the Schedules attached hereto form an integral part of this Agreement.

2. UNDERWRITING:

On the basis of the representations and warranties contained in this Agreement and subject to its terms and conditions, the Underwriters hereby agrees to underwrite and/ or procure subscription for the Issue shares in the manner and on the terms and conditions contained elsewhere in this Agreement and as mentioned below:

2.1 Following will be the underwriting obligations.

Name of Underwriters	No. of shares Underwritten	Amount Underwritten (Rs. in Lakh)	% of the Total Issue Size Underwritten
Hem Securities Limited (HSL)	Upto 49,68,000 Equity Shares	Will be determined in accordance with Book Building process as defined under Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018	100.00%

2.2 Issuer Company shall before delivering to the Registrar of Companies (hereinafter referred to as "ROC") make available to the Underwriters, a copy of the Red Herring Prospectus, which shall be as modified in the light of the observations made by NSE while issuing the in-principle approval letter. The Underwriters shall before executing its obligations under this agreement satisfy itself with the terms of the Issue and other information and disclosures contained therein.

2.3 The Red Herring Prospectus & Prospectus in respect of the public issue shall be delivered by the Issuer Company to the ROC for registration in accordance with the provisions of the Companies Act, 2013 as may be amended from time to time, but not later than 60 days from the date of this Agreement or such extended period(s) as the Underwriters may approve in writing, the time being the essence of this Agreement. The Issuer Company agrees that, if after filing of the Red Herring Prospectus or Prospectus with the ROC, any additional disclosures are required to be made in the interest of the investors in regard to any matter relevant to the Issue, the Company shall comply with such requirements as may be stipulated by NSE, SEBI, ROC or the Book Running Lead Managers and compliance of such requirements shall be binding on the Underwriters, provided that such disclosures shall not give a right to the underwriters to terminate or cancel its Underwriting obligations unless such subsequent disclosures are certified by NSE or SEBI as being material in nature and essential for the contract of Underwriting;

2.4 The Issuer Company shall make available to the Underwriter a minimum of 2 application forms forming part of abridged Prospectus and 1 copy of the Red Herring Prospectus or Prospectus for every 1 lakh of rupees and every 10 lakhs rupees of Underwriting accepted by the Underwriter. If the Underwriter desires to have more application forms, Red Herring Prospectus and Prospectus than specified he must state its requirements which would then be considered as condition for acceptance of this Underwriting Agreement. Thereafter, it is responsibility of the Company to deliver to the Underwriters the accepted quantity of application forms, Red Herring Prospectus and Prospectus as soon as is filed with the ROC but in any case, not later than 3 days prior to the date of opening of the public issue, proof of such delivery, should be retained by the Company.

2.5 The subscription list for the public issue shall open not later than two months from the date of this agreement or such extended period(s) as the Underwriters may agree to in writing. The subscription list shall be kept open by the company for a minimum period of 3 working days and if required by the underwriters, the same may be kept open upto a maximum of 10 working days failing which the underwriters shall not be bound to discharge the underwriting obligations under this agreement.



- 2.6 All the applications made by any applicant except by Hem Finlease Private Limited "HFPL" in its "OWN" account shall be construed to be part of the "Net Issue" applications.
- 2.7 With regard to the Market Maker Reservation Portion, it is compulsory that the Market Maker i.e. HFPL subscribe to the specific portion of the Issue set aside as "Market Maker Reservation Portion" as it needs to be subscribed in its OWN account in order to claim compliance with the requirements of Regulation 261 of the SEBI (ICDR) Regulations, 2018, as amended. Accordingly, HFPL shall ensure that their portions of upto 2,52,000 Equity Shares are subscribed in its OWN account prior to the closure of the Issue.
- 2.8 In terms of para 2.7 above, HSL i.e. the Underwriters for the "Net Issue" shall be entitled to arrange for sub-underwriting of its underwriting obligation on its own account with any person or persons on terms to be agreed upon between them. Notwithstanding such arrangement, the Underwriters shall be primarily responsible for sub-underwriting and any failure or default on the part of the sub-Underwriter to discharge their respective sub-underwriting obligations, shall not exempt or discharge the Underwriters of its underwriting obligation under this agreement.
- 2.9 If the Net Issue of upto 47,16,000 Equity Shares is undersubscribed, HSL being the Underwriter for such portion shall be responsible to subscribe/ procure subscription to the unsubscribed shares. However, provided that such obligation shall not exceed the amount mentioned in clause 2.1 above.
- 2.10 The said underwriting obligations for Underwriters in case of shortage in the respective portions shall be discharged in the manner mentioned below:
- 2.11 The Company shall within 10 days after the date of closure of subscription list communicate in writing to the Underwriters, the total number of shares remaining unsubscribed, the number of shares required to be taken up by the Underwriters or subscription to be procured therefore by the Underwriters.
- The Company shall make available to the Underwriters, the manner of computation of underwriting obligation and also furnish a certificate in support of such computation from the Issuer Company's auditors.
 - The Underwriters on being satisfied about the extent of devolvement of the underwriting obligation, shall immediately and in any case within 60 days from the date of closure of the Issue, in the manner specified in clauses 2.8, 2.9 and elsewhere in this Agreement, make or procure the applications to subscribe to the shares/ debentures and submit the same together with the application moneys to the Company in its Escrow Account opened specifically for this Issue
 - In the event of failure of the Underwriters to make the application to subscribe to the shares as required under clause (c) above, the Company shall be free to make arrangements(s) with one or more persons to subscribe to such shares without prejudice to the rights of the Company to take such measures and proceedings as may be available to it against the Underwriters including the right to claim damages for any loss suffered by the Company by reason of failure on the part of the Underwriters to subscribe to the shares as aforesaid.
- 2.12 The Company is free to quantify the damages upto a value of the shares not subscribed by the Underwriters in terms of its commitment under this Agreement.

3. REPRESENTATIONS AND WARRANTIES BY THE UNDERWRITERS:

- 3.1 **Net worth of the Underwriters:** The Underwriters hereby declares that it satisfies the net worth/ capital adequacy requirements specified under the SEBI (Underwriters) Rules and Regulations, 1993 or the bye-laws of the stock exchange of which the Underwriters is a member and that it is competent to undertake the underwriting obligations mentioned in Clause 2 hereinabove.
- 3.2 **Registration with the SEBI:** The Underwriters hereby declares that the Underwriters being a Merchant banker or a Stock Broker is entitled to carry on the business as Underwriters without obtaining a separate certificate under the SEBI (Underwriter) Regulations 1993 framed under the SEBI Act, 1992.
- 3.3 The Underwriters confirms to the Issuer Company that it is responsible and liable to the Issuer Company, for any contravention of the Securities and Exchange Board of India Act, 1992 and the rules or regulations made there under. The Underwriters further confirms that it shall abide by its duties, functions, responsibilities and obligations under the SEBI (Merchant Bankers) Regulations, 1992 and the SEBI (Underwriter) Regulations 1993.

In addition to any representations of the Underwriters under the Registration of Documents filed with the SME Platform of NSE, the Underwriter(s) hereby represents and warrants that:

- it has taken all necessary actions to authorize the signing and delivery of this Agreement,
- the signing and delivery of this agreement and the compliance with this agreement does not violate any law, rule, regulation or agreement, document or instrument binding on or applicable to the Underwriters;



- c) it will comply with all of its respective obligations set forth in this Agreement;
 - d) it shall ensure compliance with the applicable laws and rules laid down by the SEBI and the SME Platform of NSE with respect to Underwriting in general and Underwriting this Public Issue in specific;
 - e) it shall follow fair trade practices and abide by the code of conducts and ethics standards specified by SEBI, Stock Exchanges and other related associations from time to time;
 - f) that all actions required to be taken, fulfilled or things required to be done (including, but without limitation, the making of any filing or registration) for the execution, delivery and performance by the Underwriters of its obligations under this Agreement and performance of the terms thereof have been taken, fulfilled or done and all consents, authorizations, orders or approvals required for such execution, delivery and performance have been unconditionally obtained and remain in full force and effect;
 - g) unless otherwise expressly authorized in writing by the Issuer Company, neither the Underwriters nor any of its Affiliates nor any of its or their respective directors, employees or agents, has made or will make any verbal or written representations in connection with the Issue other than those representations made pursuant to the terms and conditions set forth in this Agreement or contained in the Offering Document(s) or in any other document, the contents of which are or have been expressly approved or provided for in writing for the Issue purpose by the Issuer Company
- 3.4 The Underwriters acknowledges that it is under a duty to notify the Issuer Company and the SME Platform of NSE immediately in case it becomes aware of any breach of a representation or a warranty.
- 4. REPRESENTATIONS AND WARRANTIES BY THE ISSUER COMPANY:**
- 4.1 **Warranty as to statutory and other approvals.** The Company warrants that all consents, sanctions, clearances, approvals, permissions, licenses, etc., in connection with the public issue as detailed in the Draft Red Herring Prospectus/ Red Herring Prospectus/ Prospectus or required for completing the Draft Red Herring Prospectus, Red Herring Prospectus/ Prospectus have been obtained or will be obtained and the same shall remain effective and in force until the allotment of all the shares is completed.
- 4.2 In addition to any representations of the Issuer Company under the Draft Red Herring Prospectus, Red Herring Prospectus/ Prospectus, the Issuer Company hereby represents and warrants that:
- a) it has taken all necessary actions to authorize the signing and delivery of this agreement;
 - b) the signing and delivery of this agreement and the compliance with this agreement does not violate any law, rule, regulation or agreement, document or instrument binding on or applicable to the Issuer Company.
 - c) it will comply with all of its respective obligations set forth in this Agreement.
 - d) it shall ensure compliance with the applicable laws and rules laid down by SEBI and the SME Platform of NSE with respect to the role of the Issuer Company in the Market Making process in general and Market Making process in the shares of the Issuer Company in specific.
 - e) it shall follow fair trade practices and abide by the code of conducts and ethics standards specified by SEBI, stock exchanges and related associations from time to time.
- 4.3 The Issuer Company acknowledges that it is under a duty to notify the Underwriters/ Book Running Lead Managers and the SME Platform of NSE immediately in case it becomes aware of any breach of a representation or a warranty.
- 5. REPRESENTATIONS AND WARRANTIES BY THE BOOK RUNNING LEAD MANAGERS:**
- 5.1 In addition to any representations of the Book Running Lead Managers under the Due Diligence Certificate and Underwriting Agreement, the Book Running Lead Managers hereby represents and warrants that:
- a) It has taken all necessary actions to authorize the signing and delivery of this Agreement;
 - b) The signing and delivery of this agreement and the compliance with this agreement does not violate any law, rule, regulation or agreement, document or instrument binding on or applicable to the Book Running Lead Managers
 - c) It will comply with all of its respective obligations set forth in this Agreement.



- d) It shall ensure compliance with the applicable laws and rules laid down by SEBI and the NSE with respect to the role of the Company in the Market Making process in general and Market Making process in the shares of the Issuer Company in specific.
- e) It shall follow fair trade practices and abide by the code of conducts and ethics standards specified by SEBI, the stock exchanges and related associations from time to time.
- 5.2 The Book Running Lead Managers acknowledges that it is under a duty to notify the Issuer Company and the SME Platform of NSE immediately in case it becomes aware of any breach of a representation or a warranty.
- 6. CONDITIONS TO THE UNDERWRITER'S OBLIGATIONS:**
- 6.1 The several obligations of the Underwriters under this Agreement are subject to the following conditions:
- Subsequent to the execution and delivery of this Agreement and prior to the Issue Closing Date there shall not have occurred any regulatory change, or any development involving a prospective regulatory change or any order or directive from SEBI, the SME Platform of NSE ("NSE Emerge") or any other governmental, regulatory or judicial authority, which in the judgment of the Underwriters, is material and adverse and that makes it, in the judgment of the Underwriters, impracticable to carry out the Underwriting Obligations.
 - Subsequent to the execution and delivery of this Agreement and prior to the Issue Closing Date there shall not have occurred any change, or any development involving a prospective change, in the condition, financial or otherwise, or in the earnings, business, management, properties or operations of the Company and its subsidiaries, taken as a whole, which in the judgment of the BRLMs, is material and adverse and that makes it, in the judgment of the BRLMs, impracticable to market the Issue Shares or to enforce contracts for the sale of the Issue Shares on the terms and in the manner contemplated in the Offering Document(s).
 - If the Underwriters are notified or becomes aware of any such filing, communication, occurrence or event, as the case may be, that makes it impracticable to carry out its Underwriting obligations, it may give notice to the Issuer Company to the effect, with regard to the Issue Shares, and this agreement shall terminate and cease to have effect, subject as set out herein.
 - The representations and warranties of the Issuer Company contained in this Agreement shall be true and correct on and as of the Bid/ Issue Closing Date and that the Issuer Company shall have complied with all the conditions and obligations under this Agreement and the Agreement for Issue Management dated February 12, 2026 on its part to be performed or satisfied on or before the Closing Date.
 - The Underwriters shall have received evidence satisfactory to it that the Equity Shares have been approved in-principle for listing on the SME Platform of the NSE and that such approvals are in full force and effect as of the Closing Date.
 - Prior to the Bid/ Issue Closing Date, the Book Running Lead Managers and the Issuer Company shall have furnished to the Underwriters such further information, certificates, documents and materials as the Underwriters shall reasonably request in writing.
- 6.2 If any condition specified in Section 5.1 shall not have been fulfilled when and as required to be fulfilled, this Agreement may be terminated by the Underwriter(s) by written notice to the Issuer Company any time on or prior to the Issue Closing Date; provided, however, that this Section 5.2, Sections 3, 4, 7, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22 and 23 shall survive the termination of this Agreement.
- 7. FEES, COMMISSIONS AND EXPENSES:**
- 7.1 In consideration of the underwriting obligations performed by the underwriters the Company shall pay the 1% Underwriting Commission as per Schedule A in respect of the obligations undertaken by them. Such fee shall be paid to the Underwriters or such other persons as directed by the Underwriters from time to time. However, it may be noted that the rates or fees so agreed upon shall be subject to the provisions of Companies Act and that the obligation to pay underwriting commission shall arise upon execution of this agreement irrespective of the fact whether there is any devolvement or no devolvement on the underwriters towards under subscription.
- 7.2 The Company shall not bear any other expenses or losses, if any, incurred by the Underwriters in order to fulfil its Obligations, except for the fees/ commissions etc. mentioned in this Agreement.
- 8. INDEMNITY:**
- a) The Underwriters shall indemnify and keep indemnified the Issuer Company for its own account and on the account of its Affiliates and all the respective directors, officers, employees, duly authorised agents and Controlling Persons (each, an "Indemnified Party") from and against any and all losses, liabilities, costs, claims, charges, actions, proceedings, damages, expenses or demands which they (or any of them) incur or which is made against them (or



any of them) as a result of or arising out of, or in relation to the failure of underwriting obligations under this agreement and failure to perform as Underwriters. Provided however that the Underwriters will not be liable to the Issuer Company to the extent that any loss, claim, damage or liability is found in a judgment by a court to have resulted solely and directly from the Issuer Company or due to bad faith or gross negligence or wilful misconduct, illegal or fraudulent acts, in performing the services under this Agreement by the Issuer Company. Such indemnity will extend to include all reasonable costs, charges and expenses that such Indemnified Party may pay or incur in disputing or defending any such loss, liability, cost, claim, charge, demand or action or other proceedings

- b) The Issuer Company shall indemnify and keep indemnified, the Book Running Lead Managers, the Underwriters and Market Maker for its own account and on the account of its Affiliates and all the respective directors, officers, employees, professionals, duly authorised agents and Controlling Persons (each, an "Indemnified Party") from and against any and all losses, liabilities, costs, claims, charges, actions, proceedings, damages, expenses or demands which they (or any of them) incur or which is made against them (or any of them) as a result of or arising out of, or in relation to, any misrepresentation or alleged misrepresentation of a material fact contained in the Draft Red Herring Prospectus, Red Herring Prospectus and Prospectus or omission or alleged omission there from of a material fact necessary in order to make the statements therein in light of the circumstances under which they were made not misleading, or which are determined by a court or arbitral tribunal of competent jurisdiction to have resulted from any bad faith, dishonesty, illegal or fraudulent acts or the willful default or gross negligence on the part of the Issuer Company. Such indemnity will extend to include all reasonable costs, charges and expenses that such Indemnified Party may pay or incur in disputing or defending any such loss, liability, cost, claim, charge, demand or action or other proceedings. Provided however that the Issuer Company will not be liable to the Book Running Lead Managers, Underwriters and Market Maker to the extent that any loss, claim, damage or liability is found in a judgment by a court to have resulted solely and directly from the Underwriter or due to bad faith or gross negligence or wilful misconduct, illegal or fraudulent acts, in performing the services under this Agreement by the Underwriters.
- c) The indemnity provisions contained in this Clause 8 and the representations, warranties and other statements of the Issuer Company, the Book Running Lead Managers and the Underwriters contained in this Agreement shall remain operative and in full force and effect regardless of (i) termination of this Agreement, (ii) any investigation made by or on behalf of any Underwriters or its directors, officers, employees, agents and representatives, or by or on behalf of the Issuer Company, its respective officers or directors or any Affiliate or person Controlling the Company and (iii) acceptance of and payment for any of the Equity Shares.

9. TERMINATION:

- 9.1 This agreement shall be in force from the date of execution until the allotment of securities in this issue and fulfilment of the obligations of the Underwriters as set-out in this agreement.
- 9.2 Notwithstanding anything contained herein, the Underwriters/ Book Running Lead Managers shall have the option of terminating this Agreement by giving a notice in writing to the Issuer Company, to be exercised by it at any time prior to the opening of the Issue as notified in the Draft Red Herring Prospectus/ Red Herring Prospectus/ Prospectus under any or all of the following circumstances-
- i. if any representations/ statements made by the Issuer Company to the Underwriters/Book Running Lead Managers and/or in the application forms, negotiations, correspondence, the Prospectus or in this letter are or are found to be incorrect;
 - ii. a complete breakdown or dislocation of business in the major financial markets, affecting the cities of Kolkata, Mumbai, Chennai, New Delhi;
 - iii. declaration of war or occurrence of insurrection, civil commotion or any other serious or sustained financial, political or industrial emergency or disturbance affecting the major financial markets of Kolkata, Mumbai, Chennai, New Delhi;
 - iv. there shall have occurred any change, or any development involving a prospective change, in the condition, financial or otherwise, or in the assets, liabilities, earnings, business, prospects, management or operations of the Issuer Company, whether or not arising in the ordinary course of the business that, in the judgment of the Underwriters, is material and adverse and that makes it, in the judgment of the Underwriters, impracticable or inadvisable to market the Equity Shares on the terms and conditions and in the manner contemplated in the Offering Document(s) and this Agreement.
 - v. the Book Running Lead Managers may terminate this agreement with immediate effect, which in view of the Book Running Lead Managers, affects the ability of the Underwriters to carry out its obligations or negatively affects the goodwill of the Issuer Company provided that such termination shall take effect only after receipt of the written consent of the Issuer Company by the Book Running Lead Managers.
- 9.3 Notwithstanding anything contained in clause 9.1 above, in the event of the Issuer Company failing to perform all or any of the covenants within time limits specified wherever applicable under this letter of underwriting, the



Underwriters/ Book Running Lead Managers shall inform the Issuer Company with adequate documentary evidence of the breach/non-performance by Registered post/Speed post and acknowledgment obtained therefore, whereupon the Underwriters shall be released from all or any of the obligations required to be performed by it.

9.4 The provisions of Clauses 3, 4, 5, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22 and 23 shall survive the termination of this Agreement.

10. NOTICES:

Any notice or other communication given pursuant to this Agreement must be in writing and (a) delivered personally, (b) sent by tele facsimile or other similar facsimile transmission, (c) or sent by registered mail, postage prepaid, address of the Party specified in the recitals to this Agreement, or to such fax number as may be designated in writing by such Party. All notices and other communications required or permitted under this Agreement that are addressed as provided in this Clause 10 will (i) if delivered personally or by overnight courier, be deemed given upon delivery; (ii) if delivered by tele facsimile or similar facsimile transmission, be deemed given when electronically confirmed; and (iii) if sent by registered mail, be deemed given when received.

11. CHANGE IN LEGAL ENVIRONMENT:

The terms of this agreement for services by HSL for underwriting are based upon the prevailing legal environment in India by way of prescribed rules and regulations by regulatory bodies such as the Ministry of Finance, Department of Company Affairs, Registrar of Companies, SEBI, Stock Exchanges and other governing authorities. Any change or alteration by the respective bodies in the prevailing laws and regulations in future times, that may render the accomplishment of the Issue or underwriting unsuccessful for the reasons beyond HSL and the Issuer's control shall not be counted as HSL failure. In case of such an event, HSL shall not be liable or legally bound to any proceedings or actions for refund of fees received by them till such date.

12. TIME IS THE ESSENCE OF AGREEMENT:

All obligations of the Issuer Company and the Underwriters are subject to the condition that time wherever stipulated, shall be of the essence of the Agreement. Consequently, any failure on the part of the Company or the Underwriters to adhere to the time limits shall unless otherwise agreed between the Company and the Underwriters, discharge the Underwriters or the Issuer Company of its obligations under the Underwriting Agreement. This agreement shall be in force from the date of execution and will expire on completion of allotment for this Issue.

13. SEVERAL OBLIGATIONS:

The Issuer Company and the Underwriter acknowledge and agree that they are liable severally to each other in respect of the representations, warranties, indemnities, undertakings and other obligations given, entered into or made by each of them in this Agreement.

14. MISCELLANEOUS:

The Agreement shall be binding on and ensure to the benefit of the Parties hereto and their respective successors. The Underwriters shall not assign or transfer any of its rights or obligations under this Agreement or purport to do so without the consent of the Issuer Company. The Issuer Company shall not assign or transfer any of its rights or obligations under this Agreement or purport to do so without the consent of the Underwriters.

15. GOVERNING LAW AND JURISDICTION:

This Agreement shall be governed by and construed in accordance with the laws of the Republic of India.

16. ARBITRATION:

Reference to arbitration - Any dispute arising out of this agreement between the Underwriters and the company shall be referred to the Arbitration Committee constituted by the National Stock Exchange of India Limited ("NSE Emerge") in which the shares/ debentures are to be listed and the decision of the Arbitration Committee shall be final and binding on both the parties.

All proceedings in any such arbitration shall be conducted under the Arbitration and Conciliation Act, 1996, as amended, and shall be conducted in English. The arbitration shall take place in Jaipur, Rajasthan, India.

Any reference of any dispute, difference or claim to arbitration under this Agreement shall not affect the performance by the Parties of their respective obligations under this Agreement other than the obligations relating to the dispute, difference or claim referred to arbitration.

17. AMENDMENT:



No amendment, supplement, modification or clarification to this Agreement shall be valid or binding unless set forth in writing and duly executed by all the Parties to this Agreement.

18. SEVERABILITY:

If any provision of this Agreement is determined to be invalid or unenforceable in whole or in part, such invalidity or unenforceability shall attach only to such provision or the applicable part of such provision and the remaining part of such provision and all other provisions of this Agreement shall continue to remain in full force and effect.

19. COUNTERPARTS:

This Agreement may be executed in separate counterparts, each of which when so executed and delivered shall be deemed to be an original, but all such counterparts shall constitute one and the same instrument.

20. CUMULATIVE REMEDIES:

The rights and remedies of each of the Parties and each indemnified person under Sections 7 and 8 pursuant to this Agreement are cumulative and are in addition to any other rights and remedies provided by general law or otherwise.

21. ILLEGALITY:

If any provision in this Agreement shall be held to be illegal, invalid or unenforceable, in whole or in part, under any enactment or rule of law, such provision or part shall to that extent be deemed not to form part of this Agreement but the legality, validity and enforceability of the remainder of this Agreement shall not be affected.

22. ASSIGNMENT:

No Party shall assign any of its rights under this Agreement without the consent of the party against whom the right operates. No provision of this Agreement may be varied without the consent of the Book Running Lead Managers and Issuer Company.

The undersigned hereby certifies and consents to act as Underwriters to the aforesaid Offering and to their name being inserted as Underwriters in the Draft Red Herring Prospectus, Red Herring Prospectus and Prospectus which the Issuer Company intends to issue in respect of the proposed Offering and hereby authorize the Issuer Company to deliver this Agreement to SEBI and the SME Platform of National Stock Exchange of India Limited ("NSE Emerge").

In witness whereof, the Parties have entered into this Agreement on the date mentioned above.

For and on behalf of Credent Connect N Care Limited (Formerly known as Credent Cold Chain Logistics Private Limited) (Issuer Company)  _____ Tarun Sharma (Managing Director) DIN: 07852798	For and on behalf of Hem Securities Limited (Book Running Lead manager & Underwriter to the Issue)  _____ Prateek Jain (Managing Director) DIN: 03518736
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Witness

Name: <u>SUNIL KUMAR YADAV</u> Address: <u>Atuli post-Chakri, mekhalgaon,</u> <u>Bihar-847223</u> _____ 476271722202 Signature: <u>Sunil K P</u>	Name: <u>Krishan Kant Chaurasia</u> Address: <u>208, Jewaras Tower,</u> <u>Juagur - 302001</u> _____ Signature: <u>Krishan Kant Chaurasia</u>
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SCHEDULE A

FEEs, COMMISSIONS AND EXPENSES

- The Company shall pay to HSL Underwriting Commission as per engagement letter
- All the above-mentioned fees is exclusive of applicable taxes.
- Further, if the company decides to discontinue the work during the tenure of the assignment and the company appoints any other intermediary then the company would be liable to pay the entire mandate fees to Hem Securities Limited.

For and on behalf of Credent Connect N Care Limited (Formerly known as Credent Cold Chain Logistics Private Limited) (Issuer Company)  _____ Tarun Sharma (Managing Director) DIN: 07852798	For and on behalf of Hem Securities Limited (Book Running Lead manager & Underwriter to the Issuer)  <i>Prateek Jain</i> _____ Prateek Jain (Managing Director) DIN: 03518736
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Witness

Name: <u>SUNIL KUMAR PADAX</u> Address: <u>Atkuli post-CH9 km. mackubani</u> <u>Bihar-847223</u> _____ Signature <i>Sunil KP</i> 976271722992	Name: <u>Koushan Kant Sharma</u> Address: <u>208, Jupiter Tower,</u> <u>Jalgaon - 362001</u> _____ Signature <i>Koushan Kant Sharma</i>
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